

## SUPAHEAT WARRANTY

### 1 WARRANTY PERIOD

Bromic Pty Limited ('Bromic') warrants to the original purchaser ('the Purchaser') of this Bromic 'Comp710-3' heater ('the Heater'), that the Heater will be free from defects or faults in materials and/or workmanship for 12 months from the date of purchase ('the Warranty Period').

### 2 WARRANTY CONDITIONS

- 2.1 Subject to the following conditions, if a defect or fault in parts or workmanship is found during the Warranty Period, Bromic will replace or repair the Heater or part of it (at its option) without charge to the Purchaser.
- 2.2 Bromic may undertake any repairs or nominate an authorised repair agent to do so.
- 2.3 The Purchaser must retain the original purchase docket and produce it to Bromic at the time of making a claim under this Warranty.
- 2.4 The Purchaser must report any potential fault and/or defect to Bromic as soon as possible after discovery of the potential fault and/or defect.
- 2.5 The requirement for repair or replacement of the Heater must have arisen solely from faulty and/or defective materials and/or workmanship and must not be due to misuse, neglect, accident, improper installation, unauthorised modification, unauthorised attempted repair, failure to comply with the Heater's instruction manual and/or markings on the Heater or other abuse which, in the reasonable opinion of Bromic, was caused by the Purchaser or any agent or employee of the Purchaser.
- 2.6 Bromic is not liable for any transport costs incurred in connection with a warranty investigation or service of the Heater within the Warranty Period.
- 2.7 Bromic reserves its right to invoice the Purchaser for any investigation or service (including parts and labour) which is found not to be connected to a warranty issue.
- 2.8 Bromic is not liable for any incidental or consequential loss or damage arising from any cause whatsoever including but not limited to loss or damage arising from misuse of the Heater, neglect, accident, improper installation, unauthorised modification, unauthorised attempted repair, failure to comply with the Heater's instruction manual and/or markings on the Heater and/or any cause independent of human control that occurs after the Heater has left the control of Bromic.

### 3 CLAIMING UNDER THE WARRANTY OR CONSUMER GUARANTEES

- 3.1 Please contact Bromic as soon as possible after discovery of a potential defect and/or fault with the Heater to arrange for it to be tested and/or serviced.
- 3.2 All warranty enquiries and/or claims should be directed to Bromic's Head Office via its postal address -PO Box 6062 Silverwater NSW 1811 or by telephoning 1300 276 642 (within Australia) or sending a fax to +61 2 9748 4289.

### 4 CONSUMER GUARANTEES UNDER THE ACL

In addition to the Warranty extended by Bromic to the Purchaser, the Australian Consumer Law requires that Bromic provide the following additional guarantees to consumers (as that word is defined by the Competition and Consumer Act) in respect of consumer goods (as defined by that Act) supplied in Australia..

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*